

Request for Reconsideration dated 01/03/05
In Response to Final Office Action mailed 11/03/04

U.S.S.N. 09/887,824
005.122.00145

IN THE CLAIMS

1. **(Previously Presented)** A computer-implemented method for creating a presentation, comprising:
 - (a) receiving a goal, the goal being associated with a training objective of a student;
 - (b) integrating information that motivates accomplishment of the goal;
 - (c) evaluating the progress toward the goal and provides feedback that further motivates accomplishment of the goal for use in the presentation; and
 - (d) adjusting the feedback based on progress of the student toward the goal.
2. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, including evaluating the progress based on a number of help sessions the student accesses.
3. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 2, including evaluating the progress based on work completed by the student.
4. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, including evaluating the progress based on a number of changes.
5. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, including evaluating the progress based on an amount of rework.
6. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, including evaluating the progress based on an aggregate condition of work.
7. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, wherein user applications comprise: calendar, electronic mail, spreadsheet, contact list, word processing, task list, stocks and news.

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8. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, wherein a tone of the feedback is adjusted based on characteristics of the student.

9. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, including adjusting an example based on student progress.

10. **(Previously Presented)** An apparatus that creates a presentation, comprising:

- (b) a processor;
- (c) a memory that stores information under the control of the processor;
- (d) logic that receives a goal, the goal being associated with a training objective of a student;
- (e) logic that integrates information that motivates accomplishment of the goal;
- (f) logic that evaluates the progress toward the goal and provides feedback that further motivates accomplishment of the goal for use in the presentation; and
- (a) logic that adjusts the feedback based on progress of the student toward the goal.

11. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 10, including logic that evaluates the progress based on a number of help sessions the student accesses.

12. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 10, including logic that evaluates the progress based on work completed by the student.

13. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 10, including logic that evaluates the progress based on changes made.

14. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 10, including logic that evaluates the progress based on an amount of rework.

15. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 10, including logic that evaluates the progress based on an aggregate condition of work.

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16. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 10, wherein user applications comprise: calendar, electronic mail, spreadsheet, contact list, word processing, task list, stocks and news.

17. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 10, wherein a tone of the feedback is adjusted based on characteristics of the student.

18. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 10, including logic that creates a multimedia presentation as recited in claim 11, including logic that adjusts an example based on student progress.

19. **(Previously Presented)** The computer-implemented method for creating a presentation, comprising:

(a) presenting information indicative of a goal, the goal being associated with a training objective of a student;

(b) integrating information that motivates accomplishment of the goal in a simulated environment goal for use in the presentation; and

(c) monitoring progress toward the goal and providing feedback that further motivates accomplishment of the goal in the simulated environment.

20. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating management of one or more resources in the simulated environment.

21. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including setting a context for a problem in the simulated environment.

22. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating management of preventative maintenance in the simulated environment.

23. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating recovery management in the simulated environment.

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24. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating evaluative decision making in the simulated environment.

25. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating a conversation in the simulated environment.

26. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating a negotiation in the simulated environment.

27. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including invoking a concept parser in the simulated environment.

28. **(Previously Presented)** An apparatus that creates a presentation, comprising:

- (a) a processor;
- (b) a memory that stores information under the control of the processor;
- (c) logic that presents information indicative of a goal, the goal being associated with a training objective of a student;
- (d) logic that integrates information that motivates accomplishment of the goal in a simulated environment for use in the presentation; and
- (e) logic that monitors progress toward the goal and provides feedback that further motivates accomplishment of the goal in the simulated environment.

29. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 28, including logic that simulates management of one or more resources in the simulated environment.

30. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 28, including logic that sets a context for a problem in the simulated environment.

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31. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 28, including logic that simulates management of preventative maintenance in the simulated environment.

32. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 28, including logic that simulates recovery management in the simulated environment.

33. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 28, including logic that simulates evaluative decision making in the simulated environment.

34. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 28, including logic that simulates a conversation in the simulated environment.

35. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 28, including logic that simulates a negotiation in the simulated environment.

36. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 28, including logic that invokes a concept parser in the simulated environment.

37. **(Previously Presented)** The computer-implemented method for creating a presentation, comprising:

- (a) receiving indicia representative of a goal into a model, the goal being associated with a training objective of a plurality of students;
- (b) integrating information that provides assistance with achieving the goal into a tutor for use in the presentation;
- (c) monitoring progress of the plurality of students toward the goal; and
- (d) providing feedback that further assists the plurality of students in accomplishing the goal.

38. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including:

- (a) receiving an indicia representative of a plurality of goals into a model;
- (b) integrating information that provides assistance with achieving the plurality of goals into a tutor; and

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(c) monitoring progress of a student toward the goal and providing feedback that assists the student in accomplishing the plurality of goals.

39. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including setting a context for a problem in a simulated environment.

40. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating management of preventative maintenance in a simulated environment.

41. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating recovery management in a simulated environment.

42. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating evaluative decision making in a simulated environment.

43. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating a conversation in a simulated environment.

44. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating a takeover in a simulated environment.

45. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating a negotiation in a simulated environment.

46. **(Previously Presented)** An apparatus that creates a presentation, comprising;
(a) a processor;
(b) a memory that stores information under the control of the processor;
(c) logic that receives indicia representative of a plurality of goals into a model, the plurality of goals being associated with a training objective of a student;

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- (d) logic that integrates information that provides assistance with achieving the plurality of goals into a tutor for use in the presentation; and
- (e) logic that monitors progress of the student toward one of the plurality of goals; and
- (f) logic that assists the student in accomplishing the plurality of goals.

47. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 46, including logic that sets a context for a problem in a simulated environment.

48. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 46, including logic that simulates management of preventative maintenance in a simulated environment.

49. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 46, including logic that simulates recovery management in a simulated environment.

50. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 46, including logic that simulates compression management in a simulated environment.

51. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 46, including logic that simulates evaluative decision making in a simulated environment.

52. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 46, including logic that simulates a conversation in a simulated environment.

53. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 46, including logic that simulates a negotiation in a simulated environment.

54. **(Previously Presented)** The apparatus that creates the presentation as recited in claim 46, including logic that invokes a concept parser in a simulated environment.